

# Quality Policy Statement

*Moss Metal Finishing Ltd provide surface finishing servicing various market sectors. We are committed to a philosophy of continuous improvement and quality assurance which is designed to ensure that all interested parties and customer requirements are met when processing work through our organisation whilst striving for zero accidents and minimal waste and upholding maximum efficiency and still being commercially viable.*

*Top management assign authorities to implement and maintain a QMS that is appropriate to the context of the business and supports the strategic direction. The policy formulates a framework for reporting, analysing and improvement.*

*Areas for continual improvement and quality objectives are agreed, documented, monitored and measured at all levels via KPI's and management review.*

*Moss Metal Finishing focus on continually improving their commercial performance both internally and externally through analysis of past data and trends together with research, planning and customer interaction.*

*The Quality Manual defines the practices and procedures related to the control of quality and show how it is an integral part of the Company's Management System.*

*The Quality System is designed to satisfy the requirements of ISO 9001 and all other client, statutory, regularity requirements.*

*It is mandatory that all instructions contained within the quality manual and its associated procedures are adhered to by all MMF's staff.*

*a. hopkins*

Andrew Hopkins

**Managing Director**